

# Letter of reference

**For Peter Bittner**  
**born on June 15, 1975**

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Peter Bittner was employed by Swisscom (Schweiz) AG from October 24, 2022 until April 30, 2023.

From October 24, 2022 he was occupied as DevOps Engineer IV in our unit Cloud Infrastructure Provider in Zürich and Bern. In this role he was responsible for the following duties:

- DevOps engineer IV
- Working in an agile working environment
- Automating the system infrastructure via Puppet/Git
- Integrating new user roles in LDAP via IAM and Hiera-Data (Puppet)
- Providing system access with Yubico (YubiKey)
- Python CLI development (YubiKey provisioning automation)

Peter Bittner possesses proven expertise and extensive experience in his area of responsibility. He successfully applied himself to new duties and used the acquired knowledge with good results. In terms of quality and scope, he met the specifications in every respect. We were very satisfied with his performance. The prevailing software applications and tools in his field were something he was very familiar with and used with great efficiency.

Peter Bittner showed initiative and complete commitment. We regarded Peter Bittner as a flexible and resilient employee. It was important to him to align his outlook and his actions with the goals of the entire company and he assumed responsibility for their implementation and the obtained results. In the performance of his duties, he displayed a fair amount of independence and responsibility. By being careful and diligent, he delivered work of excellent quality.

He passed on his knowledge and know-how in a way that could be grasped and understood.

Peter Bittner communicated in a timely and comprehensive manner, paying due attention to his addressees' need for information and to their situation. While open in his expression of opinions, he accepted the feedback of others. His conduct towards supervisors and colleagues was correct. He supported the team and openly shared his own ideas, experiences and insights with others. We came to know Peter Bittner as a reliable employee who displayed devotion to his duties and the company.



**swisscom**

Peter Bittner left us on expiry of his fixed-term employment contract. We thank him for his contribution and wish him every success going forward.

Swisscom (Switzerland) Ltd

Alain Keusen  
Leader for Teams Development III

Fabio Casaluci  
Group Human Resources